

Business Improvement Projects

IN ACTION

LEAP

Case Study

Exponential Training &
Assessment
Anne- Marie Daly
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After nearly three years in development including six national pilot tests in the middle of the COVID19 pandemic, Exponential Training & Assessment has completed its BIGGEST ever business improvement project. In 2020, Exponential Training migrated all its learners onto its new on-line vocational qualification assessment and moderation platform Learn, Experience, Apply and Perform better known as LEAP.

“LEAP has transformed our learner’s experience to achieve their professional qualifications”.

Anne-Marie Daly, Quality Manager

Summary



In 2017, Exponential Training & Assessment proposed the development of a bespoke on-line platform to support the delivery of its suite of Level 3, 5 and 7 Chartered Management Institute leadership and management qualifications.

Anne-Marie added: “We viewed the investment in LEAP as a strategic business improvement project to transform the way we deliver professional qualifications. We started with a scoping exercise which involved consulting with learners, trainers, assessors and moderators and the Chartered Management Institute. The success of this project was down to careful pre-project planning coupled with strong resource management and well managed discreet work packages enabling continuous testing and improvement”.

The impact of LEAP has seen learner ratings of Exponential Training soar, average length of time to complete qualifications fall by over thirty per cent and significant increases in the productivity of assessors and moderators.

Several of benefits of using LEAP includes the availability of real time data for all learners, assessors, and moderators. LEAP collects a huge amount of management information which now feeds not planning and programme improvement. It also provides a secure, time stamped environment which provides rigorous and robust audit trails enabling easy tracking of learner progress and achievement.

5001V1: Personal Development as a Manager and Leader	Moderated	14-09-2020	Paul Lamb Pauline Partridge Sally Bull Helen Dickens
5002V1: Information Based Decision Making	Moderated	14-09-2020	Nichola Ansbro Jovan Lazarov Jean Gregory Lisa Sims Paul Lamb Justin Massey Samuel Foot Chris Wilson Colin Brown Tara McCombie
5003V1: Managing Team and Individual Performance	Moderated	09-08-2020	Nichola Ansbro Jean Gregory Laura Foster Justin Massey Samuel Foot Colin Brown Sally Bull Tara McCombie Liny Paul
5014V1: Introduction to Management Coaching and Mentoring	Moderated	14-09-2020	Deborah Goff Tara Creasey Kevin Brown Pauline Partridge Janet Magee Simon Dewis Claire Baron

Above is a screen shot showing the LEAP platform’s timestamped, data collection and reporting capability providing invaluable real-time management information used in planning and making improvements.

PRONTO is a project funded by the Erasmus+ programme. PRONTO incorporates best practice project management enabling micro and small businesses to plan and implement high impact business improvement projects.

More information on www.pronto-project.eu